

The MozyPro logo is displayed in a white rounded rectangle on a green background. The word "mozy" is in a dark grey sans-serif font, and "pro" is in a green sans-serif font.

Secure Online Backup for Businesses



MozyPro Quick Start Guide for Windows

Affordable, easy-to-use backup for multi-user and server environments

This Quick Start Guide takes you through the basics of installing and configuring the client, as well as backing up and restoring your data. For more detailed information about these processes, see the **MozyPro User Guide for Windows**.

Installation

1. Download the MozyPro software from <https://mozy.com/pro/download>.
2. Select the Windows version to download.
3. Double-click the downloaded installation file.
4. Click **Install** to start copying the MozyPro program files.
5. Select **Next** on the Welcome screen
6. Sign in to your MozyPro account
 - a. **License Key:** Type or copy the license key that you received in the email. If you do not have a license key, contact your administrator.
 - b. **Email Address:** Type the email address used to set up your account.
7. Click **Next**, enter your full name and create a password for this account.
8. Click **Next** to scan for files to back up. You'll need to deselect some file types if the default backup settings exceed your storage limit.
9. If you would like to use a personal encryption key, click **Change Encryption**.
10. Click **Next**.
11. Click **Finish**.
12. Congratulations! MozyPro is installed, and your first backup is now starting.

Important things to know about your online backup:

- Your first backup might take a while depending on the amount of data and the speed of your Internet connection
- Reset account passwords
- Change account status

Professional support

As a MozyPro customer, you'll receive 24/7/365 technical support. Mozy's U.S.-based technicians are available via phone and chat to assist you with your data backup and restore needs. You also have access to our **Support Portal**, complete with a customer community, knowledge base, and training information.