

## Kaseya® IT Workbench

Effective remote monitoring and management for IT Service organizations.

We know that as your business grows, you strive to remain competitive while controlling costs. Even though you don't yet have a lot of customers or thousands of end points to manage, you still need the power and depth of functionality to run a successful business.

As you're growing, you need to:

- Stay Competitive
- Preserve Cash Flow
- Scale Your infrastructure in Alignment with Business Growth
- Provide a Full Range of IT Services
- Meet Customer Expectations

**You need an IT management solution that can help drive growth, yet not drain your limited resources! Now you can with Kaseya IT Workbench.**

### Features

Supporting remote machines effectively is a key factor in delivering IT Services. Kaseya allows you to remotely create and execute IT tasks needed to manage and maintain systems and devices.

Using a secure tunnel IT Workbench helps you provide simplified remote management and support resulting in increased productivity, consistent service levels and expanded service capabilities!

- Perform fast, accurate and up-to-date **Audit and Inventory** of computers, servers, and mobile devices.
- Implement the predefined set of best-practice **Hardware Monitor Sets** with instant notification of problems or changes such as low disk space, processor spikes and memory issues.
- **Kaseya Live Connect** provides a quick and powerful single machine interface to give you full control over your endpoints with minimal end user interruption.
- With robust management reporting in **Info Center**, you have all the information you need to effectively convey the status of the network infrastructure and communicate the value of your service to the business owner.
- With the **Kaseya Patch** module, remotely keep servers and workstations up-to-date with the latest important security patches.
- The intelligent, lightweight and efficient **Kaseya Agent Technology** makes every system on the network accessible, independent of location. Deploy agents over the LAN, WAN, and Internet.
- Exceed expectations by providing IT support personnel with the essential **Ticketing and Help Desk** tools they need to track, respond and resolve issues quickly and efficiently.

With Kaseya IT Workbench, you can now be more effectively remotely. Within an integrated cloud-based environment, that can scale as you grow, you have a simplified IT support solution built to help take your business to the next level.



**From the moment you sign up, you will have a completely configured, fully automated, cloud-based IT management solution with the functionality and power that no one else can offer!**

- Complete Automation
- Audit and Inventory
- Systems Monitoring
- Live Connect
- Service Desk
- Management Reporting
- Patch Management
- Ticketing
- IT Service Delivery Kit
- Flexible Administration & Customization

**Remote monitoring and management has never been easier – No Software, No Hardware, No Contract – No Hassles!**



Our Automation. Your Liberation.™

[www.kaseya.com](http://www.kaseya.com)

## Manage, Control and Organize Your IT

### Manage Multiple Systems

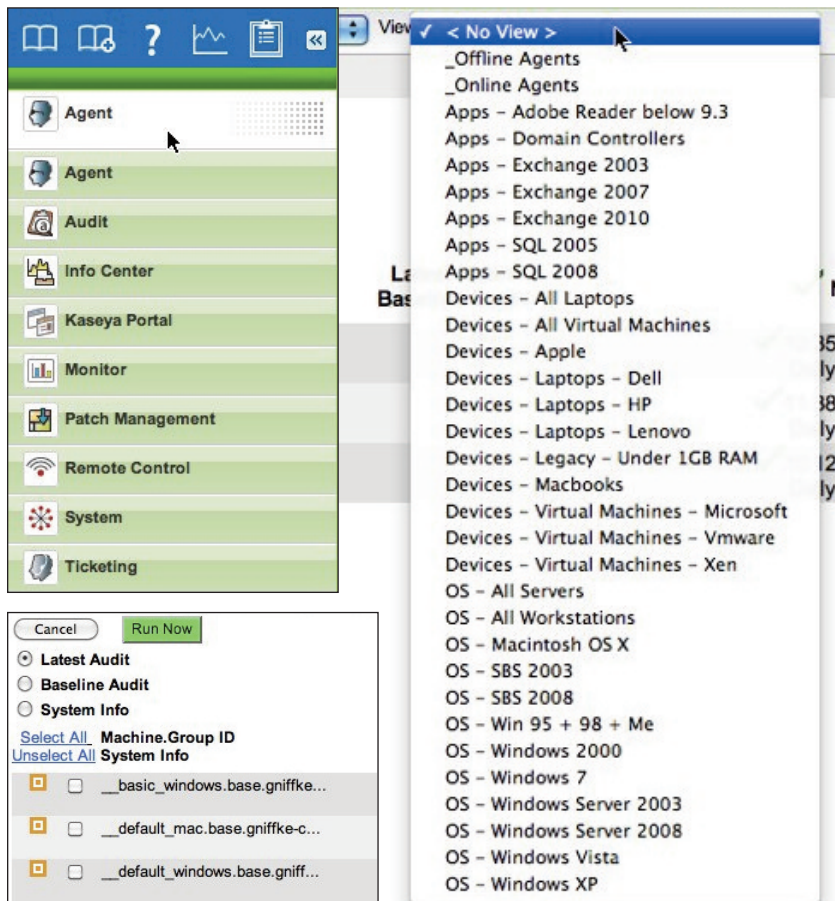
Scan multiple computers for Microsoft security vulnerabilities with a single click of the mouse.

### Control Remotely

Take remote control of any machine inside IT Workbench in seconds. Remotely access the command line, registry, task manager, and more through the Kaseya Live Connect technology.

### Organize Everything

Whether you support 1 network or 50, Kaseya IT Workbench provides an organizational structure to keep track of each machine within each group or network. When quick action is necessary, find it fast with IT Workbench.



*Kaseya IT Workbench will help you diagnose, troubleshoot and remediate issues remotely from anywhere in the world.*

## About Kaseya

Kaseya is the leading global provider of IT Systems Management software. Kaseya's solutions empower everyone — from individual consumers to large corporations and IT service providers — to proactively manage and control IT assets remotely, easily and efficiently from one integrated Web-based platform. Kaseya's solutions are trusted by IT service providers and a wide variety of industries including: banking, consumer packaged goods, education, financial services, government, healthcare, military, real estate, retail and transportation. The company is privately held and based in Lausanne, Switzerland with 32 offices in 18 countries.

Contact Kaseya: [www.kaseya.com](http://www.kaseya.com)

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## Why Kaseya?

- Architecture & Technology Advancements
- Common User Interface
- Seamless Integration
- Robust Reporting Options
- Optional Delivery Methods
- Global Presence

## Minimum System Requirements

### Agent Requirements

- 333 MHz CPU or greater
- 128 MB of RAM
- Network Interface Card (NIC) or modem
- Microsoft Windows 98, Me, NT, 2000, XP, 2003, Vista, 2008, 7
- Apple Mac OS X version 10.3.9 or above
- Supported Browsers: PC: IE 7, IE 8, Firefox 3.5  
Mac: Firefox 3.7, Safari 4, 5
- TCP/IP Outbound Port 5721 (1)
- No Inbound Ports

## Promo Code:



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